

## DSHS at a Glance

The Department of Social and Health Services (DSHS) is Washington state's largest agency. Our mission is to transform lives by providing assistance or support of some kind to 2.7 million of the state's 7 million residents each month. We have eight administrations, with a headquarters in Olympia and more than 500 offices throughout the state.

**Aging and Long-Term Support Administration** serves people in their own homes or in community residential settings. It licenses facilities and investigates elder abuse and neglect. It supports clients who are deaf and hard of hearing. **Clients:** 75,380; **annual budget:** \$2 billion; **employees:** 1,570.

**Behavioral Health Administration** provides psychiatric treatment, recovery support and prevention and intervention programs for people with mental health needs and substance use disorders. It operates three state psychiatric hospitals. **Clients:** 200,625; **annual budget:** \$1.3 billion; **employees:** 2,870.

**Children's Administration** protects children, promotes healthier families and supports foster children and families through strong partnerships with communities and tribes. **Clients:** 222,015; **annual budget:** \$565 million; **employees:** 2,520.

**Developmental Disabilities Administration** provides residential services, day services and support services for clients with developmental and intellectual disabilities in home, community- and facility-based residential, and employment services. **Clients:** 28,700; **annual budget:** \$1.12 billion; **employees:** 3,440.

**Economic Services Administration** helps individuals and families thrive by providing the resources they need to achieve self-sufficiency. **Clients:** 1 in 3 state residents; **annual budget:** \$1 billion; **employees:** 4,200.

**Rehabilitation Administration** provides services to the state's highest risk juvenile offenders; vocational rehabilitation to individuals with disabilities; and specialized treatment for civilly committed sex offenders. **Clients:** 24,130; **annual budget:** \$190.9 million; **employees:** 1,470.

**Financial Services Administration** manages financial, purchasing and contracts, operational, facilities and risk management services. **Annual budget:** \$21 million; **employees:** 760.

**Services and Enterprise Support Administration** provides human resources, public records, communications, information technology, diversity, research and data analysis, emergency management, Indian policy and continuous improvement services and oversees the agency's public benefits fraud prevention and detection program. **Annual budget:** \$27 million; **employees:** 525.

## Transforming Lives

### DSHS FAST FACTS

#### Two-year budget:

More than \$14 Billion

#### Total staff:

17,652

#### Buildings across the state:

500-plus

#### Annually, DSHS:

- Serves 2.7 million clients
- Collects \$677 million in child support
- Processes 300,000 background checks
- Responds to 47,000 constituent calls
- Administers 78,000 contracts, 95 percent with service providers
- Serves 16,000 children in out-of-home care
- Receives more than 105,000 reports of child abuse or neglect
- Licenses, inspects and investigates complaints at 3,000 facilities for older adults
- Provides case management for more than 400 deaf and hard of hearing individuals
- Funds substance abuse treatment for 52,000 individuals
- Serves 1,600 youth in juvenile rehabilitation programs

#### Report suspected abuse or neglect

Call 1-866-363-4276

#### Report benefits fraud

Call 1-800-562-6906

